



Flagship Group  
31 King Street,  
Norwich,  
Norfolk,  
NR1 1PD  
0808 168 4555  
[info@flagship-group.co.uk](mailto:info@flagship-group.co.uk)  
[flagship-group.co.uk](http://flagship-group.co.uk)

# Modern Slavery Statement

## Introduction from the Director (Legal and Governance) and Company Secretary

We are committed to improving our practices to combat slavery and human trafficking. This includes engaging with suppliers and contractors who share our view on modern slavery and human trafficking and making this a term of our standard terms and conditions.

## Organisation's Structure

We are a registered provider of social housing. We are the parent company of Flagship Housing Developments Limited, Hopestead and Gasway Services Limited. Gasway Services Limited is the parent company of Blue Flame (Colchester) Limited. The Group has over 1338 employees and operates in East Anglia. The Group has an annual turnover of £200.15 million.

## Our Business

Our business is organised into seven business units:

- Newtide Homes, Samphire Homes and Victory Homes (previously known as Flagship Homes, Suffolk Housing and Victory Housing respectively) which provide residential accommodation to both the social housing sector and private rented accommodation
- Hopestead which is a charitable organisation, set up to assist with the prevention of homelessness (incorporated 9<sup>th</sup> July 2020)
- Flagship Services (previously known as RFT Repairs Limited whose trade and assets were transferred to Flagship Housing Group on 31.03.2021) which delivers the Group's in-house repairs and maintenance service and also carries out cleaning and grounds maintenance
- Flagship Housing Developments which develop land for residential housing both in terms of rented accommodation and build for sale
- Gasway Services Limited ("Gasway") and its subsidiary company Blue Flame (Colchester) Limited which are gas servicing, repairs and installations companies operating in East Anglia and London.

## Our Supply Chains

Our supply chain consists of suppliers of repairs and maintenance components, construction works and suppliers of professional services.

## Our Policies on Slavery and Human Trafficking

We are committed to ensuring that there is no modern slavery or human trafficking in our supply chains or in any part of our business. Our Anti-Slavery and Human Trafficking Policy reflects our commitment to acting ethically and with integrity in all our business relationships.

## Due Diligence Processes for Slavery and Human Trafficking

As part of our initiative to identify and mitigate risk we monitor potential risk in our supply chains and protect whistle blowers.

## Supplier Adherence to our Values

We have zero tolerance to slavery and human trafficking. To ensure all those in our supply chain and contractors comply with our values we have included a prohibition on modern slavery and human trafficking clause in our standard terms and conditions. Our legal and procurement teams are committed to ceasing business with any suppliers or contractors found to be involved in modern slavery or human trafficking either directly or in their supply chain.

## Training

To ensure a high level of understanding of the risks of modern slavery and human trafficking in our supply chains and our business, we provide training to our staff.

## Coronavirus (Covid-19) Pandemic

The group has worked with key suppliers throughout the pandemic to ensure the health and safety of employees and customers is the key consideration. The group worked with and supported suppliers to deliver the services possible whilst working within the Government guidance as this has changed over time. To the best of its knowledge, Flagship hasn't encountered any significant issues or increased risks of modern slavery as a result of the pandemic.

This statement is made pursuant to section 54(1) of the Modern Slavery Act 2015 and constitutes our Group's slavery and human trafficking statement for the financial year ending 31 March 2021.

This statement was approved by the Flagship Group Board on 29<sup>th</sup> July 2021.

A handwritten signature in black ink, appearing to be 'E. Marcus', written over a horizontal line.

Edward Marcus - Director (Legal) and Company Secretary  
Flagship Housing Group Limited  
Date: 29 July 2021