

Abbey Insights

Quarterly Newsletter

Welcome back to the Abbey Insights Newsletter where you can find the latest updates and news about what's happening on the Abbey.

Planning Update

There hasn't been much change since last time. We're still waiting for a date on when the decision will be made on the outline planning application and when we know when that will be, we will let you know.

As a reminder, in April, we submitted an outline planning application for the Abbey. Following the submission, residents had an opportunity to give their feedback formally via the planning portal. Alongside this, statutory consultees (such as Highways and the LLFA) then have the opportunity to provide feedback on the submission too.

ITLA Update

We are pleased to say the Independent Tenant & Leaseholder Advisor (ITLA) we mentioned in our August Newsletter, has been chosen. John Morris is a freelance housing consultant who specialises in resident and community engagement.

John will be there to support you through the years to come. He will be employed by CADAT, the local Citizens Advice Bureau with funding contributions from Flagship. He will be completely independent. John will act on behalf of all residents and will actively work with you and support you through the detailed conversations that we will be having in the coming years.

John will be in touch with everyone directly to introduce himself.

Get in touch with us



abbeyengagement@flagship-group.co.uk



0808 169 9301

Answering your questions

Q: Will moving costs be paid for and if so, how will that be decided?

A: We can offer help in a range of ways, such as helping with moving home and any extra fees you may incur in the move. We will work with residents directly on a 1-2-1 basis to make sure you get the right support that you need. We will make sure that nobody is out of pocket because of any changes and improvements that are carried out



Looking to the future: Phase One

Now the ITLA is in place, we hope to start having 1-2-1 conversations with all residents in phase one in the new year. We encourage all residents who receive an invite to sign up to one of these sessions. We hope these conversations will help to answer any questions you may have and to talk more specifically about your home.

Residents in phase one will receive an invite before Christmas to sign up to a 1-2-1 conversation with us in the new year.

We are sorry for the delay in this, we wanted to make sure the ITLA was in place.

